



## NATIONAL TRUCK PROTECTION IMPLEMENTS NEW DISASTER RECOVERY SOLUTION FOR ITS INFORMATION TECHNOLOGY PLATFORM

**Cranford, NJ**, February, 2015 – National Truck Protection Inc. (NTP), North America's leading independent provider of extended service contracts to the trucking industry, announces the completion of significant upgrades to its information technology infrastructure and subsequent deployment of a fault-tolerant, on-line order management systems to its customers.

NTP's new IT infrastructure is truly robust and will be able to withstand threats of extended power loss, equipment failure, fire or other calamity without interruption to the company or its customers. The new system is based on a multi-server, multi-location network with redundant, mirrored data resources, fault-tolerant switching and immediate back-up recovery.

The project started early in 2014 and after extensive testing has now been fully deployed throughout the company. While the changes may not be immediately obvious to its dealers or warranty end-users, NTP's entire Information Technology platform now operates on a comprehensive fail-safe basis.

According to NTP President, Robert Amico, "The most important part of this upgrade is that our Dealer and Owner Operator customers now have an unprecedented level of service protection. They can rest assured that regardless of any weather or technological issue, we will be able to access our systems, process warranties and service claims 24 hours a day, seven days a week, without exception or interruption." The new IT systems provide an important compliment to the company's long history of excellence in phone service and support.

## **About NTP Inc.**

NTP Inc., based in Cranford, NJ, is the leading independent provider of warranty and service contracts to the North American trucking industry. For over 32 years, NTP has provided private label warranties to major OEMs as well as extended service contracts to the used truck

segment through its extensive network of corporate and independent dealers. NTP provides the most comprehensive repair and breakdown management services in the industry. For information, please visit www.ntpwarranty.com

NTP is a portfolio company of Palladian Capital Partners LLC, a New York based private equity firm. Palladian teams with management in the middle market segment. Visit www.palladiancap.com for additional information.

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